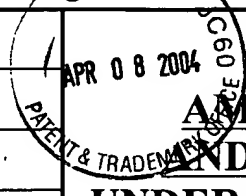


Applicant(s)	Sarikowski et al.	 <p><b>AMENDMENT AND RESPONSE UNDER 37 C.F.R. § 1.111</b></p>
Serial No.	09/513,937	
Filing Date	February 28, 2000	
Group Art Unit	2667	
Examiner Name	Prenell Jones	
Confirmation Number	9449	
Attorney Docket No.	100.112US02	
Title: SERVICE DELIVERY UNIT FOR AN ENTERPRISE NETWORK		

9/13  
4/13/04  
PB

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APR 13 2004

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Technology Center 2600

Applicants have reviewed the Office Action mailed on November 5, 2003. Please amend the above-identified application as follows.

**Amendments to the Claims** are reflected in the listing of claims that begins on page 2 of this paper.

**Remarks** begin on page 6 of this paper.

This paper is accompanied by a Petition, as well as the appropriate fee, to obtain a 2-month extension of the period for responding to the Office action, thereby moving the deadline for response from February 5, 2004 to April 5, 2004.

D.K.  
10/10  
PB